



HCI BRONZE HOSPITAL PRODUCT SUMMARY



Bronze cover is a product that won't break the budget.

This summary provides an overview of the services and treatments provided by our Bronze Hospital cover. You should read this together with our Guide to Cover, available from our website.

This policy includes:	
Palliative care	
Brain and nervous system	
Eye (not cataracts)	
Ear, nose and throat	
Tonsils, adenoids and grommets	
Bone, joint and muscle	
Joint reconstructions	
Kidney and bladder	
Male reproductive system	
Digestive system	
Hernia & Appendix	
Gastrointestinal endoscopy	
Gynecology	
Miscarriage and termination of pregnancy	
Chemotherapy, radiotherapy and immunotherapy for cancer	
Pain management	
Skin	
Breast surgery (medically necessary)	
Diabetes management (excluding insulin pumps)	

FEATURES:

Access to more than 500 private hospitals and 30,000 doctors across Australia



Covered for up to 100% for hospital accommodation costs



No excess for dependant children under the age of 18 years



Waiting Periods

A waiting period applies when you join HCI, or change your cover to include new or upgraded services. We won't pay benefits for relevant items while you are serving a waiting period.

12 months	for pre-existing conditions
2 months	for palliative care, rehabilitation and hospital psychiatric treatments, even if pre-existing condition
2 months	for all other treatments

BRONZE HOSPITAL INCLUDES:

- ✓ A \$750 excess per person to keep your premiums low
- ✓ Cover for brain and nervous system, bones, joints muscles and joint reconstructions and more
- ✓ Private room accommodation (if available)

Pre-Existing Conditions

Pre-existing conditions are ailments, illnesses or conditions where signs or symptoms existed during the 6 months prior to joining HCI (or upgrading your cover).

Just starting out? Bronze Hospital might be for you

Keep your budget balanced - ask us about Bronze hospital today!





HCi - Bronze Hospital Cover



THINGS YOU NEED TO KNOW

This policy excludes:

Heart and vascular system
Lung and chest
Blood
Back, neck and spine
Plastic and reconstructive surgery (medically necessary)*
Dental surgery
Podiatry surgery (provided by a registered podiatric surgeon)
Implantation of hearing devices
Cataracts
Joint replacements
Dialysis for chronic kidney failure
Pregnancy and birth
Assisted reproductive services
Weight loss surgery
Insulin pumps
Pain management with device
Sleep studies

*Plastic surgery which is medically necessary and related to the treatment of a skin-related condition is covered under the "Skin" clinical category.

This policy includes restricted cover for:

Rehabilitation
Hospital psychiatric services

RESTRICTED SERVICES

A Restricted Service is a service where we pay the minimum benefit set by the Government towards hospital accommodation.

For Restricted Services as a private patient in a public hospital, we will pay minimum shared room benefits. If you're treated in a private hospital for a Restricted Service, you may incur substantial out-of-pocket expenses.

EXCLUDED SERVICES

An Excluded Service (see above for more information) is a service that we won't pay any benefits towards, including any hospital accommodation or medical services.

Excess

This is the amount you pay towards a (same-day or overnight) hospital admission before we pay any benefits. The excess level on this product is \$750. The excess applies per adult, per calendar year. Some hospitals may require you to pay the excess at the time of admission.

Hospital Accommodation Costs

HCi covers you for 100% of accommodation fees and theatre fees for Accidents only, on eligible services in contracted hospitals and day surgery facilities in Australia. Relevant medical treatment relating to your accident will be covered for up to 90 days following the date of the accident. On restricted services you are likely to have out-of-pocket costs, as HCi will pay only up to the set government fee for your hospital accommodation.

Hospital Network Access

Health Care Insurance

HCi has agreements with more than 500 private hospitals and day surgery hospital facilities around Australia. For a comprehensive list of our contracted hospitals in your local area visit: hcltld.com.au/search-hospital.

It's important to remember that as an Australian resident, Medicare covers public hospital treatment and emergency patients will normally go to a public hospital with Intensive Care Units.

Medical Costs

Under the Commonwealth Medical Benefits Schedule (CMBS) fees are determined and accordingly split between HCi and Medicare.

Between HCi and Medicare we cover 100% of the CMBS. Prior to treatment it is imperative to discuss with your doctor if there will be any out of pocket expenses. If your doctor charges over the CMBS fee HCi cannot cover these expenses.

Gap Costs

In the event you need specialist care in hospital your doctor can use HCi's Access Gap Cover. Access Gap is a simple billing system that aims to eliminate out-of-pocket expenses all together, or, reduce them considerably. Through Access Gap your doctor can let you know exactly what you have to pay prior to treatment.

Medicare Levy Surcharge

This policy exempts you from the Medicare Levy Surcharge (MLS).

Travel and Accommodation

This policy does not provide cover or benefits for travel and accommodation outside of hospital.

What's Not Covered?

- Outpatient services including treatment received in an emergency department or within a doctor's room who operates outside of the hospital. Your hospital cover does not cover you until you are 'admitted' to the hospital
- Cosmetic surgery
- Extra services beyond the hospital treatment plan
- Personal expenses while in hospital, such as phone calls, newspapers and TV rental
- Hospital Benefits where the professional services performed are not eligible for Medicare
- Pharmaceutical items supplied or prescribed on discharge
- Medical Gap
- Surgically implanted prostheses gap

Always check with the hospital and your doctor before proceeding with a hospital booking to ensure you will be covered and to discuss what costs you may incur.

HCi reserves the right to make changes to its products, benefits, terms and conditions from time to time. HCi will notify members a reasonable time in advance of any changes that might be detrimental to the members' interests.

Contact us

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