

HCI BASIC HOSPITAL PRODUCT SUMMARY



Low cost hospital cover for the basics, plus Accident cover

This summary provides an overview of the services and treatments provided by our Basic Hospital cover. You should read this together with our Guide to Cover, available from our website.

This policy includes restricted cover for:

Rehabilitation
Hospital psychiatric services
Palliative care

RESTRICTED SERVICES

A Restricted Service is a service where we pay the minimum benefit set by the Government towards hospital accommodation.

For Restricted Services as a private patient in a public hospital, we will pay minimum shared room benefits. If you're treated in a private hospital for a Restricted Service, you may incur substantial out-of-pocket expenses.

EXCLUDED SERVICES

An Excluded Service (see page 2 for more information) is a service that we won't pay any benefits towards, including any hospital accommodation or medical services.

Waiting Periods

A waiting period applies when you join HCI, or change your cover to include new or upgraded services. We won't pay benefits for relevant items while you are serving a waiting period.

2 months	for accident cover, palliative care, rehabilitation and hospital psychiatric treatments, even if a pre-existing condition.
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Pre-Existing Conditions

Pre-existing conditions are ailments, illnesses or conditions where signs or symptoms existed during the 6 months prior to joining HCI (or upgrading your cover).

Excess

This is the amount you pay towards your hospital admission (same-day or overnight) before we pay any benefits. There are two excess levels on this cover: \$500 and \$750. Generally, the higher your excess, the lower your premium.

The excess applies per adult, per calendar year. Some hospitals may require you to pay the excess at the time of admission.

FEATURES:

Access to more than 500 private hospitals and 30,000 doctors across Australia



Accident Cover



No excess for children under the age of 18 years



BASIC HOSPITAL INCLUDES:

- ✓ A \$500 or \$750 excess per person to keep your premiums low
- ✓ Added benefit of Accident Cover should you have an accident that requires hospitalisation for medical treatment
- ✓ Private room accommodation (if available)

For more information on HCI's Accident Cover visit www.hcilt.com.au/accident-cover

Accident cover, just in case
Because you just never know when you'll need it

For peace of mind, ask us about Basic Hospital cover today!



HCi - Basic Hospital Cover



THINGS YOU NEED TO KNOW

This policy excludes:

Brain and nervous system
Eye (not cataracts)
Ear, nose and throat
Tonsils, adenoids and grommets
Bone, joint and muscle
Joint reconstructions
Kidney and bladder
Male reproductive system
Digestive system
Hernia & Appendix
Gastrointestinal endoscopy
Gynecology
Miscarriage and termination of pregnancy
Chemotherapy, radiotherapy and immunotherapy for cancer
Pain management
Skin
Breast surgery (medically necessary)
Diabetes management (excluding insulin pumps)
Heart and vascular system
Lung and chest
Blood
Back, neck and spine
Plastic and reconstructive surgery (medically necessary)
Dental surgery
Podiatry surgery (provided by a registered podiatric surgeon)
Implantation of hearing devices
Cataracts
Joint replacements
Dialysis for chronic kidney failure
Pregnancy and birth
Assisted reproductive services
Weight loss surgery
Insulin pumps
Pain management with device
Sleep studies

Hospital Accommodation Costs

HCi covers you for 100% of accommodation fees and theatre fees for Accidents only, on eligible services in contracted hospitals and day surgery facilities in Australia. Relevant medical treatment relating to your accident will be covered for up to 90 days following the date of the accident. On restricted services you are likely to have out-of-pocket costs, as HCi will pay only up to the set government fee for your hospital accommodation.

HCi reserves the right to make changes to its products, benefits, terms and conditions from time to time. HCi will notify members a reasonable time in advance of any changes that might be detrimental to the members' interests.

Hospital Network Access

HCi has agreements with more than 500 private hospitals and day surgery hospital facilities around Australia. For a comprehensive list of our contracted hospitals in your local area visit: hcilt.com.au/search-hospital.

It's important to remember that as an Australian resident, Medicare covers public hospital treatment and emergency patients will normally go to a public hospital with Intensive Care Units.

Medical Costs

Under the Commonwealth Medical Benefits Schedule (CMBS) fees are determined and paid accordingly by HCi and Medicare.

Between HCi and Medicare we cover 100% of the CMBS. Prior to treatment it is imperative to discuss with your doctor if there will be any out of pocket expenses. If your doctor charges over the CMBS fee HCi cannot cover these expenses.

Gap Costs

In the event you need specialist care in hospital your doctor can use HCi's Access Gap Cover. Access Gap is a simple billing system that aims to eliminate out-of-pocket expenses all together, or, reduce them considerably. Through Access Gap your doctor can let you know exactly what you have to pay prior to treatment.

Medicare Levy Surcharge

This policy exempts you from the Medicare Levy Surcharge (MLS).

Travel and Accommodation

This policy does not provide cover or benefits for travel and accommodation outside of hospital.

What's Not Covered?

- Out-patient services including treatment received in an emergency department or within a doctor's room who operates outside of the hospital. Your hospital cover does not cover you until you are 'admitted' to the hospital
- Cosmetic surgery
- Extra services beyond the hospital treatment plan
- Personal expenses while in hospital, such as phone calls, newspapers and tv rental.
- Hospital benefits where the professional services performed is not eligible for Medicare.
- Pharmaceutical items supplied or prescribed on discharge.
- Medical Gap
- Surgically implanted prostheses gap

Always check with the hospital and your doctor before proceeding with a hospital booking to ensure you will be covered and to discuss what costs you may incur.

Contact us

Freecall: **1800 804 950**

Email: enquiries@hcilt.com.au

www.hcilt.com.au



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